

SNMP: Account Management System

Customer Login Procedure

1. Web to appropriate DNS: www.snmp.psi.com
2. Enter Customer account name: IMAN1234
3. Enter Customer account password: *****
4. Click login button

Customer Plotting Interface

Daily Plot:

- In the 'Daily' section of the Option frame, select the date.
- Click on the button for daily plot.
- Repeat above procedure for additional dates.

Notes: Today's polled data is sync from all polling servers every 6 hours GMT (6,12,18,24). The plot is in the time zone that customer's account is configured for.

Weekly Plot:

- In the 'Weekly' section of the Option frame, select the date.
- Click on the button for weekly plot.
- Repeat above procedure for additional dates.

Notes: If you see a messages like "No data found for 20000422 on interface lan.1", this is because the server has no data for that day. This could be because we can't poll your router or that that particular date is in the future and we don't have that data yet. The plot is in the time zone for which that customer's account is configured.

Customer Report Interface

Daily Report:

- In the 'Daily' section of the Option frame, select the date.
- Click on the button for daily report.
- Repeat above procedure for additional dates.

Notes: Today's polled data is sync from all polling servers every 6 hours GMT (6,12,18,24). Average line utilization per hour in GMT.

Weekly Report:

- In the 'Weekly' section of the Option frame, select the date.
- Click on the button for weekly report.
- Repeat above procedure for additional dates.

Notes: If you see a messages like "No data found for 20000422 on interface lan.1", this is because the server doesn't have data for that day. This could be because we couldn't poll your router or that date is in the future and we don't have that data yet. Average line utilization per hour in GMT.

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Customer Raw Data Interface

Daily Raw Data:

- In the 'Daily' section of the Option frame, select the date.
- Click on the button for daily raw data.
- Repeat above procedure for additional dates.

Notes: Today's polled data is sync from all polling servers every 6 hours GMT (6,12,18,24). The plot is in the time zone for which the customer's account is configured.

Weekly Raw Data:

- In the 'Weekly' section of the Option frame, select the date.
- Click on the button for weekly raw data .
- Repeat above procedure for additional dates.

Notes: If you see a messages like "No data found for 20000422 on interface lan.1", this is because the server doesn't have data for that day. This could be because we couldn't poll your router or that date is in the future and we don't have that data yet. Average line utilization per hour in GMT.

Customer Account Options

Viewing Account Properties:

- Scroll to the bottom of the Options frame and click on the 'Account Options' button.
- Click on the option you wish to view; the property will be displayed on the screen.

Changing Account Properties:

- Scroll to the bottom of the Options frame and click on the 'Account Options' button.
- Click on the option you wish to view; the property will be displayed on the screen.
- Click 'Change Property,' make changes and submit.

Customer Reload Page

- Scroll to the bottom of the Options frame.
- Click on the 'Reload' button.
- The Option frame will reload.

Customer Logout

- Scroll to the bottom of the Options frame.
- Click on the Logout button.
- The user will be directed back to the login page.