

## DNS Survey Instructions

Complete the top of the form with your Account ID number and your domain name. If you are planning to become primary for your domain in the future, choose Option 3 and we will help you configure your primary name server and change the InterNIC registration when you are ready.

**Choose Option 1 if:**

- Your domain name is being hosted (primary and secondary) on your own name servers or the name servers of a third party
- AND you want to maintain the current name servers.

**Choose Option 2 if:**

- Your domain name is being hosted by a third party or you are maintaining your own primary name server
- AND you want us to take over responsibility for providing secondary name service.

**Choose Option 3 if:**

- You are unsure how to maintain primary DNS for your domain
- OR you do not want to maintain your own name server.

We will take care of all the details for you and make sure your DNS information gets entered properly on our name servers.

**If you selected Option 3, please remember to complete the bottom half of the survey. We need this information to configure the DNS files for your domain.**

**Please fax completed form to Corporate Installations.  
(518) 286-2544**

## Definitions

**Host Name:** Unique name assigned to a host. For example, the host name of www.psinet.com is www.

**IP Address:** Each host on your network that will have access to the Internet requires a unique IP address. The IP address should be chosen from the network number(s) we will be routing to you.

**Alias(es):** Any other names you want a particular host to be known by. For example, if your FTP and web servers are installed on the same machine, you may want that host known as www.company.com as well as ftp.company.com. In this case, www could be the host name and ftp could be an alias.

**Backup MX records:** MX records can be used to provide a backup mail server in case the primary mail machine is not accepting connections. We have machines configured to provide this service to customers. When your mail machine is not reachable, mail will be delivered to one of our backup mail machines. The backup machine will attempt to deliver the mail to your main mail server approximately every 10-15 minutes for up to a week. If the mail is undeliverable after seven days, it will be returned to the sender with an appropriate error message.

(See reverse side for survey form.)

## DNS Survey

**Please fax completed form to Corporate Installations.  
(518) 286-2544**

**Account ID:** \_\_\_\_\_ **Domain Name:** \_\_\_\_\_

Please choose one of the following three options:

**Option 1:** We should not provide primary or secondary name service for this domain.

**Option 2:** We should provide only secondary name service for this domain. Primary name service will be provided by:

**Host Name:** \_\_\_\_\_ **IP Address:** \_\_\_\_\_

(Our secondary name servers are: 38.8.92.2 and 38.8.93.2)

**Option 3:** We should provide primary and secondary name service for this domain.

**If you selected Option 3, please complete the rest of this form.**

**Mail Server:** Please specify the name and IP address of your mail server:

**Host Name:** \_\_\_\_\_ **IP Address:** \_\_\_\_\_

**Backup MX records:** Will you be using our backup mail exchangers?  Yes  No

(If you have our dialup service, backup mail exchangers are included with your DNS records by default.)

List host names and associated IP addresses below. (Use additional sheets if needed.)

Host Name	IP Address	Alias(es)

(See reverse side for survey instructions.)